

## JTB Exclusive Packages – Terms and Conditions

**Air Transportation:** Air transportation is based on contracted bulk fare in economy class on participating carriers. All fares are subject to change and availability. If the contracted bulk fare is not available for advertised packages, JTB USA will offer the next available fare and advise passengers of such case. In that case, we will offer the land package and airline package separately, and the condition of the package may change accordingly

**Hotels:** Accommodations are on "run-of-the-house" basis. We will accept requests for Preferred room types such as twin, double, smoking or non smoking room, however, no guarantee will be made. If participating hotels are not available for the requested dates, we may offer alternative hotels and the total package price may change.

**Meals:** No meals are included in advertised packages unless specifically requested by passenger.

**Passports & Visas:** It is each passenger's responsibility to make sure that they are in possession of a valid passport valid for 6 months from date of departure from last city visited and applicable visas. Tourist visa is not required for U.S. citizen; however, all other nationals must check visa requirements and visas must be secured prior to departure from the U.S.

**Advance Purchase:** Ticketing process for your air ticket must be completed within 7days of departure or 7days after reservation are made, whichever is earlier. The air ticket is non-refundable. The penalty charge will be applied for changes before or after departure.

**Payment:** When reservation is made at least 15days before the departure date, payment must be received in full within 14days from the date reservation is made. When reservation is made less than 14days before the departure date, payment must be received in full within 3days from the date reservation is made.

**Cancellation and Refund:** Air ticket is non-refundable. The following cancellation penalties will apply to the "Hotel reservation";

2 days prior to departure - 50% of the room rate

1 day prior – day of departure/no-show- 100% of the room rate (1 night)

**Package Prices Do Not Include:** Package prices do not include any services not shown in the itinerary such as, but not limited to meals, etc. Cost for securing passports or any other travel documentation, as well as all incidental charges including telephone, laundry, excess baggage charges, movies, videos, room service are also not included. Any special requests for upgraded plans as well as extensions are also not included.

**Privacy Policy:** JTB and its entrusted suppliers shall keep all information furnished by the client in confidence, only using the information for its intended purpose in arranging the travel services requested.

**Price Guarantee:** Advertised package prices are based on tariffs and currency exchange rates in effect at time of production, **as of December 11, 2009.**