MySOS Simplified User Guide



Install MySOS from the Apple App Store (iPhone or iPad) or Google Play (Android). You can also install here:

https://mysosp.page.link/sfY2kRrviv4t4eFy7



https://teachme.jp/111284/manuals/14631275

Online Manual for Visit Japan Web (very detailed):

https://www.digital.go.jp/assets/contents/node/basic_page/field_ref_resources/3e9afaa3-b2e7-4f6d-b07d-9697f39d97a3/340bb181/20220809_en_visit_japan_web_manual_01.pdf





For entering Japan

Smooth arrival procedures for international travelers by pre-registering online services.

The MySOS app is used to register for Fast Track expedited entry into Japan.

Fast Track: https://www.hco.mhlw.go.jp/fasttrack/en/

Visit Japan Web allows you to pre-fill your Immigration and Customs forms electronically to speed your processing upon arrival.

Visit Japan Web: https://www.digital.go.jp/en/services/visit_japan_web-en/

The two are now connected, after finishing your registration on the MySOS app (Step 1) the information will be transferred to Visit Japan Web (Step 2 and 3) and you will be able to complete your Immigration and Customs forms.



Digital Agency

Open the app that you installed. If you see any dialogue boxes asking you for permissions <u>always</u> answer "YES" or agree.

*Your default web browser must also have permission to upload files. If you have problems uploading files later on that may be the issue.

You will have to scroll through and agree to several terms of service screens.

MySOS Terms of Service

Allm Co. Ltd (the "Company") provides its "MySOS" service (the "Service") to users in accordance with this "MySOS Terms of Service" (the "Terms").

Article 1 (Application of Terms of Service)

The Terms is applicable to all relationships with the Company with respect to the use of the Service (including use of the Service's app; the same definition shall apply below) You may not use the Service if you do not agree to the Terms.

Article 2 (Definitions)

In the Terms, the following terms shall have the meanings as defined in the items below.

1. Terms of Service: An agreement based on



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Privacy Policy

[MySOS] Privacy Policy

Allm Inc. (hereinafter referred to as "Allm", "we" or "us") will handle information containing personal information ("Personal Information") concerning the users ("Users" or "User") of [MySOS] (this "Application") provided by us, in accordance with the following privacy policy (this "Policy").

1. Name of application provider who acquires information

Allm Inc.

2. User information to be acquired, the purpose of use, method of acquisition

Information of Users to be acquired, the purpose of use, and the method of acquisition are as follows:



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[Bluetooth] Used to switch the out devices.	out of audio			
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[GPS Location] Displays information of facilities and AEDs on a identifies the location of Used to confirm where cooperation with Healt for Overseas Entrants.	n nearby medical a map, and s) of a rescue request. abouts in h Monitoring Center	 Confirmat Do you use N entering or re	ion of purpose MySOS for the pur eturning to Japan	e of use pose of ? NO YES
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To all who are entering Japan

Health Monitoring Center for Overseas Entrants (HCO), Ministry of Health, Labour and Welfare

To Anyone Entering/Returning to Japan Who Is Required to Quarantine

* While you are in quarantine, the Health Monitoring Center for Overseas Entrants (HCO) will follow up with you.

Requirements during your designated quarantine period

During your quarantine

- Stay at home or at accommodation facilities (registered quarantine location) and do not contact others.
- Every day, report your location information and health condition (mandatory based on your Pledge)

While in Japan

Take precautions to prevent the spread of infection

- Wear mask. Wash/sanitize hands thoroughly.
- Avoid closed spaces, crowded spaces, and close-
- contact settings ("three Cs").





Health Monitoring Center for Overseas

Quarantine and Health Monitoring (Follow-up) Operations for Overseas **Entrants Privacy Policy**

Latest revision date: August 4, 2022

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1. Basic Policy

The Ministry of Health, Labour and Welfare (hereinafter referred to as "the Ministry") acknowledges the importance of information, including personal information of persons who plan to enter or have entered into Japan, as well as a receiving organization(hereinafter referred to as "overseas entrants, etc."), handled under quarantine operation (Note 1) and health monitoring (follow-up) operation (Note 2) (hereinafter referred to as "operations"), and undertakes social responsibility to protect such personal information. Therefore, the Ministry will comply with laws and regulations concerning personal information, Act on the Protection of Personal Information and the Ministry's internal policies, to collect, use and manage personal information in an appropriate manner in accordance with this Privacy Policy (hereinafter referred to as "Policy").

(Note 1) This operation confirms the status of inspections and vaccinations, contents of written pledges and questionnaires (nacenart number er nov contact DISAGREE AGREE 111 \bigcirc

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After entering your passport information this section is complete (there are still a number of steps to go!).



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If you are not traveling with children 12 years or younger then choose "NO".





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Remember to grant all permissions!

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OK



When linked with the "Health Monitoring Center for Overseas Entrants", location information will be used to confirm your whereabouts.

- Purpose of use of location information Collect location information for location confirmation





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Pre-registration for quarantine procedures

Some quarantine procedures can be done by smartphone app before entering Japan. Four steps are required for registration. You will be notified of the outcome via the app.

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Person registering	CHRIS	\$	
Passport number			
Date of birth			

Registration procedures



Current status Not ye registered	t 赤
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to the novel coronavirus disease (COVID-19), we are currently asking for responses concerning everyone's travel history, health condition, and other details. Please confirm the following before proceeding to the questionnaire response. We will use your response details for early patient detection and follow-up surveys, so be sure to enter your answers accurately. Anyone who declares false information might be punished as stipulated by Article 36 of the Quarantine Act. (Up to six months of imprisonment or a fine of up to 500,000 yen) The personal information you enter might be provided to public health centers and other organizations, and you might then be contacted by a public health center. In addition, persons entering Japan from

overseas are requested to stay at home or any other facility, confirm their health condition every day, etc.

Respond to the questionnaire





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4-6 Are you using an antipyretic, cold medicine, painkiller, or other medication?(*)

🔵 Yes 🧿 No



When filling in the form leave your seat number blank if you don't know it.

Your accommodation in Japan is the address of your first hotel. When filling in the Postal code fill in all four digits without a dash (i.e. 9000029)

Answer "No" to question 4-6.

After completing the questionnaire click "NEXT".

As you complete each section it will show as "Registered" or "Being reviewed".



Registration procedures Time remaining to complete registration:1366 hours 23 minutes



Other procedures

Data transfer to Visit Japan Web

The last step will be a link to Visit Japan Web. The information that you entered here will be transferred to that system so that you can enter your Immigration and Customs information.

Please do not complete the Visit Japan Web section until within 72 hours of your departure time. The information from MySOS will not transfer until that time.

Data transfer to Visit Japan Web

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Information registered with Fast Track can be transferred to Visit Japan Web, a web service that allows you to handle entry procedures for immigration and customs declarations for entering Japan.

You must obtain a Visit Japan Web account in advance to transfer data. If you do not have an account, please create a new one.

Select "Data Transfer" if you agree to have your data transferred. After you go to the Visit Japan Web page and log in, your test certificate and other information you registered with Fast Track will be transferred over.





The app's screen turns blue if all registration is complete and your vaccination card was accepted.

When you arrive in Japan, you will need to show your smartphone/device screen to a quarantine officer.

Tap the "Pre-registration for quarantine procedures" button to display the QR code and status.

Note: If there is an accompanying person, select which person's information you wish to view at any time with the "Person registering" pulldown menu.

Visit Japan Web

You will be linked from the MySOS app, or you can access the Visit Japan Web site here:

https://www.digital.go.jp/en/services/visit_japan_web-en/

Visitors can register information for quarantine, immigration and customs procedures in order to enter Japan.





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Visit Japan Web

Visit Japan Web is a web service that visitors (including Japanese and the foreigners who have reentry permits) can use for quarantine, immigration and customs procedures in order to enter Japan.

Available : Narita International Airport, Haneda Airport, Kansai International Airport, Chubu Centrair International Airport, Fukuoka Airport, New Chitose Airport

https://www.visitjapan.digital.go.jp/Web/

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10:12 💖 🖪 🔁 🖙 💐 📬 📶 100% 🗎 Y visitjapan.digital.go.jp/Web/SignUp Visit Japan Web \equiv **Create Account** Please read the following Terms of Use. If you agree to it, check the box at the bottom of the page and register. Terms of Use for Visit Japan Web Update on Dec. 20, 2021 These Terms of Use apply to the use of the Visit Japan Web Service (hereinafter referred to as the "Service") provided by the Digital Agency. By tapping a button or box containing terms such as "consent," "agree," "OK," or other similar terms with reference to this agreement (hereinafter collectively referred to as "accept"), the user or the legal representative of the user can accept the agreement. If you are a minor and indicate your consent to these Terms of Use, you must present the terms and conditions of these Terms of Use to your statutory agent and obtain their consent. You can check this agreement at any time from the menu button in the service. **Article 1 Purpose**

Article 1 Purpose + □ ||| □ ||| □



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 Emails have been sent to new account registrants. Note that no email has been sent to those who have already registered.

Visit Japan Web



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If you import your information from Fast Track (MySOS) then some sections will be pre-filled. If you do not then you may have to re-enter some information like passport numbers and birth dates.

You may also need to upload your vaccination certificate (or test certificate, if you are not vaccinated).

📕 Visit Japan Web

Currently, in order to enter Japan, you are required to present a copy of acceptable vaccination certificate, or your Inspection Certificate for COVID-19 issued by a medical institution after collecting a sample within 72 hours prior to departure.

Users who have not registered their vaccination certificate or inspection certificate in Quarantine "Fast Track" could upload the electronic file to this service or present it in paper form at the time of entry in Japan.

Note that prior verification of vaccination or inspection certificates are not available in this service.

Note that even if you use the Quarantine Fast Track, you will be required to submit Disembarkation Card at the immigration procedure (except for Japanese citizens and foreigners with re-entry permission) and Customs Declaration at the customs procedure.



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Visit Japan Web

Questions/Electronic files

The following COVID-19 vaccination certificates are accepted as valid: Two doses of "COMIRNATY/Pfizer", "Vaxzevria/AstraZeneca", "Spikevax/Moderna", "COVAXIN/Bharat", "Nuvaxovid/Novavax" or "JCOVDEN/Janssen" and a third and/or additional dose of "COMIRNATY/Pfizer", "Vaxzevria/AstraZeneca", "Spikevax/Moderna", "JCOVDEN/Janssen", "COVAXIN/Bharat" or "Nuvaxovid/Novavax". Note: For "JCOVDEN/Janssen" one dose is considered equivalent to two doses.

Language of vaccination certificate

Are the following items written in Japanese or English? Name, date of birth, name and manufacturer of vaccine, date of vaccination, number of times vaccinated *

O Yes

*If your first (or second) dose was "JCOVDEN/Janssen" please select "JCOVDEN/Janssen" to indicate your second (or third) dose.

After uploading your your vaccination certificate (or test certificate, if you are not vaccinated), proceed to the Immigration section.

There you will be able to fill out the information for your Disembarkation card and your Customs declaration.

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vaccination certificate, or your Inspection Certificate for COVID-19 issued by a medical institution after collecting a sample within 72 hours prior to departure.

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Note that even if you use the Quarantine Fast Track, you will be required to submit Disembarkation Card at the immigration procedure (except for Japanese citizens and foreigners with re-entry permission) and Customs Declaration at the customs procedure.

Vaccination Certificate (option)



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Scroll down on that page and you will be able display QR codes when you pass through Immigration and Customs. This means that you will not need to fill out any paper Disembarkation cards or Immigration forms and that you will be able to pass through processing much more quickly!



Importing your information from the MySOS app is the quickest and easiest way to use Visit Japan Web, but you can also fill out the information again directly in Visit Japan Web.

After you have completed submitting your information you will be able to display QR codes at Immigration and Customs for expedited processing.

Immigration

Display QR Code

Visit Japan Web

Show this screen to the person in charge at the immigration counter.



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Display Customs QR code

Visit Japan Web



Customs declaration

Please scan the QR code shown below on the reader of the Electronic Declaration Terminal (touch-screen type) in the customs inspection area.



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Customs declaration information

Registered >

Please follow the instructions below and complete the process in the electronic declaration terminal.







Perfect moments, always

Please contact us at (808) 979-0111 or <u>hnl02@jtbusa.com</u> if you have any difficulties, or just drop by Ala Moana Center!

1450 Ala Moana Blvd #1370, Honolulu, HI 96814 https://goo.gl/maps/H8V8yURFYP9TJsuNA

